How to configure device Grandstream DP715

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# Introduction

This document will explain how to configure model GRANDSTREAM DP715.

# Documentation

In the case of fraud attack customer is obliged to change VoIP password. Sometimes he needs to change a sip number.

But sometimes customer cannot access on grandstream interface with default password. In that case he must reset base.

Let start with changing VoIP password first.

# Configuration

## Change password

Customer can change his VoIP password by himself. How? Simple

1. Log on account from our website:

<https://www.switzernet.com/home/>

**Login** = your phone number or your email

**Password** = your password for login ( it’s **not** same login password and VoIP or service password).

Une image contenant capture d’écran

Description générée automatiquement

Now you are at your account .

Une image contenant capture d’écran

Description générée automatiquement

1. Click on **User 41**….( your phone number) at right corner up.
2. Click on **Main customer web interface** to access on your porta billing account.

Une image contenant capture d’écran

Description générée automatiquement

1. Put cursor on small man

Une image contenant capture d’écran

Description générée automatiquement

Une image contenant capture d’écran

Description générée automatiquement

Front of you will be written **Accounts.**

1. Click on **Accounts**.

Une image contenant capture d’écran

Description générée automatiquement

Here you must type your phone number for which you want to change VoIP password.

1. Type your number and click on **Show Accounts.**

Une image contenant capture d’écran

Description générée automatiquement

1. Click on **Auto** to change service / VoIP password ( service password and VoIP password are same thing).
2. When you change password click on **Save and Close.**

Une image contenant capture d’écran

Description générée automatiquement

1. Now unplug from electricity and after 2 minutes plug again.

In the case that it does not work on this way ( something is written on display), you are obliged to change VoIP password manually from grandstream interface.

For that you need IP address.

# Manual configuration

## Find IP

1. To find ip on dp715 call **\*\*\*02#**

A close up of a screen

Description automatically generated

1. Listen your IP address, write on paper or directly in browser

Une image contenant capture d’écran

Description générée automatiquement

Password per default is **admin.**

In case that you cannot login with default password , you must reset the base. [Here](#_Reset_Base)

Une image contenant capture d’écran

Description générée automatiquement

1. Click on **HANDSETS**
2. From PB (PB = porta billing) take your VoIP password which you just change.
3. Fill areas

Une image contenant capture d’écran

Description générée automatiquement

1. Click **Update** and **Apply**

A screenshot of a cell phone

Description automatically generated

## Change SIP number

1. Go on **Profile 1**
2. Here you can change SIP number if is necessary

**A screenshot of a cell phone

Description automatically generated**

Rest leave like on photos below

A screenshot of a cell phone

Description automatically generated

A screenshot of a cell phone

Description automatically generated

1. Click **Update** and **Apply**

A screenshot of a cell phone

Description automatically generated

1. Refresh your page

Une image contenant capture d’écran

Description générée automatiquement

1. Now check if your device is registered on page **Status**

A screenshot of a cell phone

Description automatically generated

If you made all like on instructions above, your device will be registered.

# Factory settings

## Reset Base

On base of device you can see pin hole ( like for sim card on iPhone)

1. With paper clip you reset (keep like that 10 sec then pull out). Now we reboot on factory settings.

A picture containing indoor, person

Description automatically generated

## Reset handphone

1. Press right button with white line ( blue square on photo below).

A picture containing object

Description automatically generated

1. Go down with arrow until **Handset** and press button right (red square photo below)

Screen of a cell phone

Description automatically generated

1. Now you will see **Select Base**. Press same button to go into

A close up of a screen

Description automatically generated

1. Now select **Auto** and press button for validation

A screen shot of a computer

Description automatically generated

1. Now in same Handset find **Registration**

Screen of a cell phone

Description automatically generated

1. Select **Register**

A screenshot of a cell phone

Description automatically generated

1. Select **Base 1**

Screen of a cell phone

Description automatically generated

**\***After rebooting on factory settings, you must configure your device manually. [Here](#_Manual_configuration)

# References

# <https://www.youtube.com/watch?v=igjhI1CUoLU>

# End of document

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